

Terms and Conditions

At European Breakdown Service, we try to make the purchase as easy and safe for you as possible. To ensure this we have written the below "Terms of Condition".

Contents:

Registration Address
Ordering and payment
Shipping and delivery
Cancellation
Warranty

Registration Address

European Breakdown Service ApS
Storegade 86
DK-6100 Haderslev
Denmark
Danish VAT-number: 33079753

Ordering and payment

To order at European Breakdown Service ApS, you must be 18 years old and all agreements are made in Danish.

All prices are ex. 25% VAT. For Denmark and Norway.

You can pay with the following payment options at European Breakdown Service ApS:

Dankort, VISA / Dankort, VISA and VISA Electron MasterCard.

The amount will be charged to your account so that we can process the item / service immediately.

You will be informed by us how much must be paid for us to handle the case. However, this does not mean that the amount stated is the complete cost of the case. During the handling of your case, we will continuously inform about the scope of the case and the expected invoicing amount. Please note that all prices quoted are ex. VAT.

We reserve the right to send you a follow-up email a few weeks after your purchase to ensure that you are satisfied with the product / service and may ask you to tell you about your experience with European Breakdown Service ApS and the product / third party websites (eg Facebook or TrustPilot)

Of course, one of them is voluntarily whether you want to respond to the e-mail, and you can also opt out to receive it by noting it in the comments box at the time of booking.

Shipping and delivery

We are subject to any printing errors, challenges with our supplier or the partners responsible for delivery.

Cancellation

With us, you have 14 days of withdrawal.

The 14 days run from the day you receive your product / service.

The cancellation right lapses if you have started to use the goods / services.

In other words, you will get an invoice for the part of the service which began before your cancellation of the order.

If you wish to cancel your purchase, please contact us at this address:

European Breakdown Service ApS

Storegade 86

DK-6100 Haderslev

Denmark

Warranty

At European Breakdown Service ApS, we provide 24 months' right of claim.

If you would like to complain, please let us know at invoice@european-breakdown-service.com as soon as possible and we'll take care of you in the best way.

Please describe the problem – as best you can and remember to mention our invoice-number and/or case-number.

A complaint about a service purchased from us may also be submitted to the Competition and Consumer Agency Center for Complaints Solutions, Carl Jacobsens Vej 35, DK-2500 Valby.

You can appeal to the Center for Complaints Solutions via www.forbrug.dk.

The European Commission's online complaint portal can also be used for lodging a complaint. This is particularly relevant for consumers residing in another EU country. Complaints are submitted here. When submitting a complaint, please enter our web address: www.webshop.european-breakdown-service.com

Contact:

European Breakdown Service ApS

Storegade 86

DK-6100 Haderslev

VAT NR.: DK33079753

invoice@european-breakdown-service.com

www.european-breakdown-service.com